



# EMERGENCY READY

Are you and your household prepared for an emergency?



Know your risk



Keep informed



Get prepared

**The Penrith community has faced and may continue to face natural disasters including storms, floods and bushfires.**

These disasters impact our everyday lives and create additional stresses on our finances, health and wellbeing.

To build your own resilience and that of your household and community, it is important for you to know your risk and to be prepared for disasters and other emergencies.







## Know your risk

Floods, storms, and bushfires can occur within the Penrith area, with some suburbs more at risk. Historically, suburbs in Penrith who are more likely to experience these natural disasters are located near a waterway, on a floodplain, or close to bushland.

### Flood

If you live or work in the Hawkesbury–Nepean Valley, there is a risk that floods will impact you. You can find out your flood risk via the **SES' interactive map**.



The SES has compiled a list of **online resources** to provide the community with more information about floods in the Hawkesbury–Nepean Valley. Resources include information about how to act when you receive weather warnings, understanding where to go, preparing a ready to go kit, and understanding more about floods in the region.



To find out more about flood risk in the Penrith/Emu Plains, Wallacia, and South/Eastern Creek floodplain, download a copy of the factsheets:

### Wallacia



### Penrith



### Southern East Creek



## Storm

Storms can include heavy rain, hail and strong winds which can impact on your property, damage roofs, outdoor furniture, equipment and cars, and bring down trees, branches and powerlines. Storms can happen anywhere, so assess your property to see what might be impacted by a storm.

## Bushfire

A bushfire or grass fire can happen at any time, but the risk is higher during the warmer, drier months. The RFS has put together an online resource to help you **know your risk**.



Use the **NSW Rural Fire Services' map** to find out if you are in a bushfire prone area.





## Keep informed

It is important to keep informed leading up to, during and after a disaster or emergency. This includes knowing what information you need to know and where to find the information you need.

### Disaster Dashboard

Penrith's **Disaster Dashboard** provides real-time information from emergency services during a natural disaster. The dashboard shows up-to-date information such as road closures in the area, dam levels, health information, and fire and flood incidents. The dashboard also provides Get Ready information and resources so that you can keep informed.



### Australian Fire Danger Ratings

Keeping a check on the Fire Danger Ratings can help you to understand the weather conditions, the level of danger to your safety and when you need to be ready to act or leave your property.

### Key to Fire Danger Ratings

	<b>NO RATING</b>	No rating issued
	<b>MODERATE</b>	Plan and prepare
	<b>HIGH</b>	Be ready to act
	<b>EXTREME</b>	Take action now to protect your life and property
	<b>CATASTROPHIC</b>	For your survival, leave bush fire risk areas

 **Total Fire Ban** – There is total fire ban in place

## The Australian Warning System

The Australian Warning System is in place to keep you informed leading up to and during an emergency such as a fire, flood, storm and extreme heat. The warning system has three levels:

**Advice (yellow)** – An incident has started. There is no immediate danger. Stay up to date in case the situation changes.



**Watch and Act (orange)** – There is a heightened level of threat. Conditions are changing and you need to start taking action now to protect you and your family.



**Emergency Warning (red)**  
– You may be in danger and need to act immediately. Any delay now puts your life at risk.



Watch the video introducing the **Australian Warning System**.





## Important Sites

Leading up to and during a disaster or emergency, it is important to keep informed by monitoring sites for updates and information. Important sites include:

**Bureau of  
Meteorology  
NSW weather  
warnings**



**NSW State  
Emergency  
Service (SES)**



**NSW Rural  
Fire Service**



**Live Traffic  
NSW**



**WaterNSW**



**Fire and  
Rescue NSW**



**Endeavour  
Energy  
Power  
Outages**



**Hazards  
Near Me App**



**ABC Radio**

702 AM or  
download the  
**ABC Listen  
app** to stay  
connected in  
an emergency







## Get prepared

A disaster or an emergency can happen at any time.  
Are you prepared for a disaster?

### Take the Quiz

Find out how prepared you are by taking the **Disaster Preparedness Quiz**.



### Make a Plan

Ensuring that you are prepared in the event of an emergency means making an emergency plan for you, your household and your pets so that you know exactly what you will do, where you will go and when.

The Red Cross has prepared some **easy-to-use resources** that you can print off and download.



Create your emergency plan now by downloading the **Red Cross Redi Plan**, or create and keep your emergency plan on your phone or device with the **Get Prepared App**. The Get Prepared App is a simple and effective tool to plan for emergencies.



The SES also have a **Home Emergency Plan template** that can be completed online.



If you are only at risk of bushfire, complete the **RFS Bushfire Survival Plan** in four simple steps.



## Pack a Go Bag

When an emergency happens, you may need to leave your home quickly. Having a bag of essential items packed and ready to go for yourself, your family and your pets is a must. Your go bag should be stored in an easily accessible place.

Go to **Council's emergency ready webpage** to download a go bag checklist.



## Evacuation

Floods and bushfire can happen with little notice. It is important to know when to leave, where you will go and what evacuation route you need to use to get there.

The Bureau of Meteorology, the NSW SES and the NSW RFS will issue official warnings and advice leading up to and during a flood or bushfire. If you receive an emergency warning to evacuate, it is vital that you leave for your safety.

Be prepared and know your evacuation plan. During evacuation, signs will be provided on the roads to give direction for drivers.

For further information:

View the SES **evacuation route for flood events**



Know the location of your nearest **Neighbourhood Safer Place**



In the event of a bushfire, the safest option is to leave early. If it is too late or unsafe to leave the area you can make your way, if safe to do so, to a Neighbourhood Safer Place.

Neighbourhood Safer Places are a list of places that you can go to as a last resort during a bushfire emergency, if all other options in your bushfire plan cannot be put into action safely.

## Information Toolkit

### SES Flood Resources

The SES provide resources to assist you in planning and preparing your household and keeping you and your animals safe in the event of a flood. For further information:

#### Keeping animals safe brochure



#### Flash Floodsafe Guide



#### Flood awareness in the Hawkesbury Nepean



#### Rural Properties FloodSafe Guide



### SES Storm Resources

Prepare your home for severe storms. The SES provide resources and guides on how to stay stormsafe. For further information:

#### Preparing your home



#### Stormsafe Guide for rental properties



#### Stormsafe Guide



#### Stormsafe Guide for units and apartments



## SES Resources In Language

The NSW SES provide emergency information and **resources in your language**.



## NSW Rural Fire Service

We've compiled some of NSW RFS' resources on how to plan and prepare for a bushfire:

### Plan and prepare



**Resources** compiled by RFS



### Prepare your home for bushfire factsheet



### AIDER Program to reduce bushfire hazards



### Translated factsheets

including information on preparing your home and pets in your language



## Endeavour Energy

During natural disasters, like bushfires and floods, power outages can last longer than a day. While power is typically restored within hours, it is good practice to be prepared for a prolonged period without power.

**Endeavour Energy** has information and resources on bushfire, storm and flood safety and electrical safety at home.



They also have information on how you can check for **power outages**.



## Get Ready NSW

The **Get Ready NSW website** provides information and resources to help you to better prepare for natural disasters and emergencies including bushfire, storms and floods.



## ABC Emergency Information

The **ABC Emergency website** provides information on planning for an emergency.



## NSW Health

**NSW Health information** in preparing for emergencies



## National Auslan Communications for Emergencies

**Information for Deaf, Deafblind, and hard of hearing people** about natural hazards.



## Physical Disability Council of NSW

### I'M OK Be Emergency Ready

Emergency ready information for people with disability.



## Local Emergency Contacts

### Penrith City Council

(02) 4732 7777

[penrith.city](https://www.penrith.city)

[facebook.com/penrith.city.council](https://www.facebook.com/penrith.city.council)

Penrith Disaster Dashboard:

[penrith.disasterdashboards.com](https://www.penrith.disasterdashboards.com)

### Legal Aid

The disaster response legal service NSW provides free information, advice, and referrals

1800 801 529

[legalaid.nsw.gov.au](https://www.legalaid.nsw.gov.au)



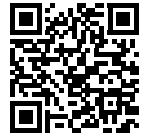
## Emergency Services

- **Call Triple Zero (000) for life-threatening emergencies**
- Call the NSW SES on 132 500 for help in a flood or storm
- Call the NSW Rural Fire Service bushfire information line on 1800 679 737
- Call the Translating and Interpreting Service on 131 450
- Report fallen powerlines and power outages to Endeavour Energy on 131 003
- Download the **Emergency Plus App** to assist you in providing location details to emergency services if you are unsure where you are at.



## Support Contacts

- Call Lifeline on 13 11 14 or their bushfire recovery line on 13 43 57
- Call NSW Mental Health Line on 1800 011 511
- **headspace eheadspace support** (online for 12–25 years)
- Australian Government **Head to Health portal** provides access to support services
- Call the **Transcultural Mental Health Centre** on 1800 648 911 for support for people who are from culturally and linguistically diverse communities





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[penrith.city/emergencyready](https://penrith.city/emergencyready)