



PENRITH 2036+

Adopted June 2022

Community

Strategic Plan



PENRITH
CITY COUNCIL

[penrith.city](https://www.penrith.city)

Statement of Recognition

Council values the unique status of Aboriginal people as the original owners and custodians of lands and waters, including the land and waters of Penrith City.

Council values the unique status of Torres Strait Islander people as the original owners and custodians of the Torres Strait Islands and surrounding waters.

We work together for a united Australia and City that respects this land of ours, that values the diversity of Aboriginal and Torres Strait Islander cultural heritage and provides justice and equity for all.



NICE (Nations in Cultural Exchange) project celebration Kingswood Park, February 2021. Photo courtesy of Jordan Wheatley.

A message from the Mayor



I am pleased to present this *Penrith 2036+ Community Strategic Plan*. Created in close consultation with our community, this important document will help guide our planning and decision making over the coming years.

The plan encapsulates our increasingly diverse community's top priorities for Penrith, including more local jobs and job diversity, better transport and access around the City, safe vibrant centres and neighbourhoods, and a healthy environment. It shows us who has a role to play and how we can work together to succeed. It also reflects your expectations of strong Council leadership and smart, responsible management of assets and resources.

Penrith City is growing and changing, and Council understands that it is *how* we grow that matters. This plan will inform a range of other strategic documents around employment, housing, recreation, open spaces, inclusion and more, to help us create a liveable, connected and vibrant City.

We look forward to continuing to work with our community and other partners to deliver our exciting, shared vision for Penrith.

Tricia Hitchen
Mayor of Penrith





Contents

Statement of Recognition	2
A message from the Mayor	3
Our Community Strategic Plan	6
Creating this Plan	8
Our Penrith	10
Issues and Challenges	12
Our Vision	14
Guiding principles	15
Our Outcomes	16
How to read this plan	17
Outcome 1 We protect and enhance an ecologically sustainable environment	18
Outcome 2 We are welcoming, healthy, happy, creative and connected ____	20
Outcome 3 We plan and shape our growing City	22
Outcome 4 We manage and improve our built environment	24
Outcome 5 We have open and collaborative leadership	26
Plan on a page	28
Interpreting assistance	31
Get a copy or provide feedback	31

Our Community Strategic Plan

Penrith 2036+ Community Strategic Plan (CSP) is based on a shared vision, aspirations and values of our community. The plan was developed in response to four critical questions:

- who are we?
- where do we want to be?
- how do we get there? and
- how do we know we have arrived?

It identifies the community's desired outcomes which will inform long-term planning and the strategies to achieve them.

An integrated approach

Council takes a lead role in facilitating the development of the plan on behalf of the community but it is not wholly responsible for its implementation. *Penrith 2036+* includes areas over which Council has direct control and those which are the responsibility of other stakeholders such as governments, state agencies, non-government organisations, community groups and individuals. Action in areas such as public health, education, transport and crime reduction are often mistakenly thought of as Council responsibilities. Council is committed to advocating and facilitating change on behalf of the community but delivering on certain priorities may largely be the responsibility of other tiers of government and their agencies.



INTEGRATED PLANNING AND REPORTING FRAMEWORK

The CSP is the leading component of the Integrated Planning and Reporting (IP&R) Framework mandated for all NSW Councils by the State Government. This requires councils to demonstrate how they will deliver aspects of the CSP through a detailed four-year Delivery Program and annual Operational Plan.

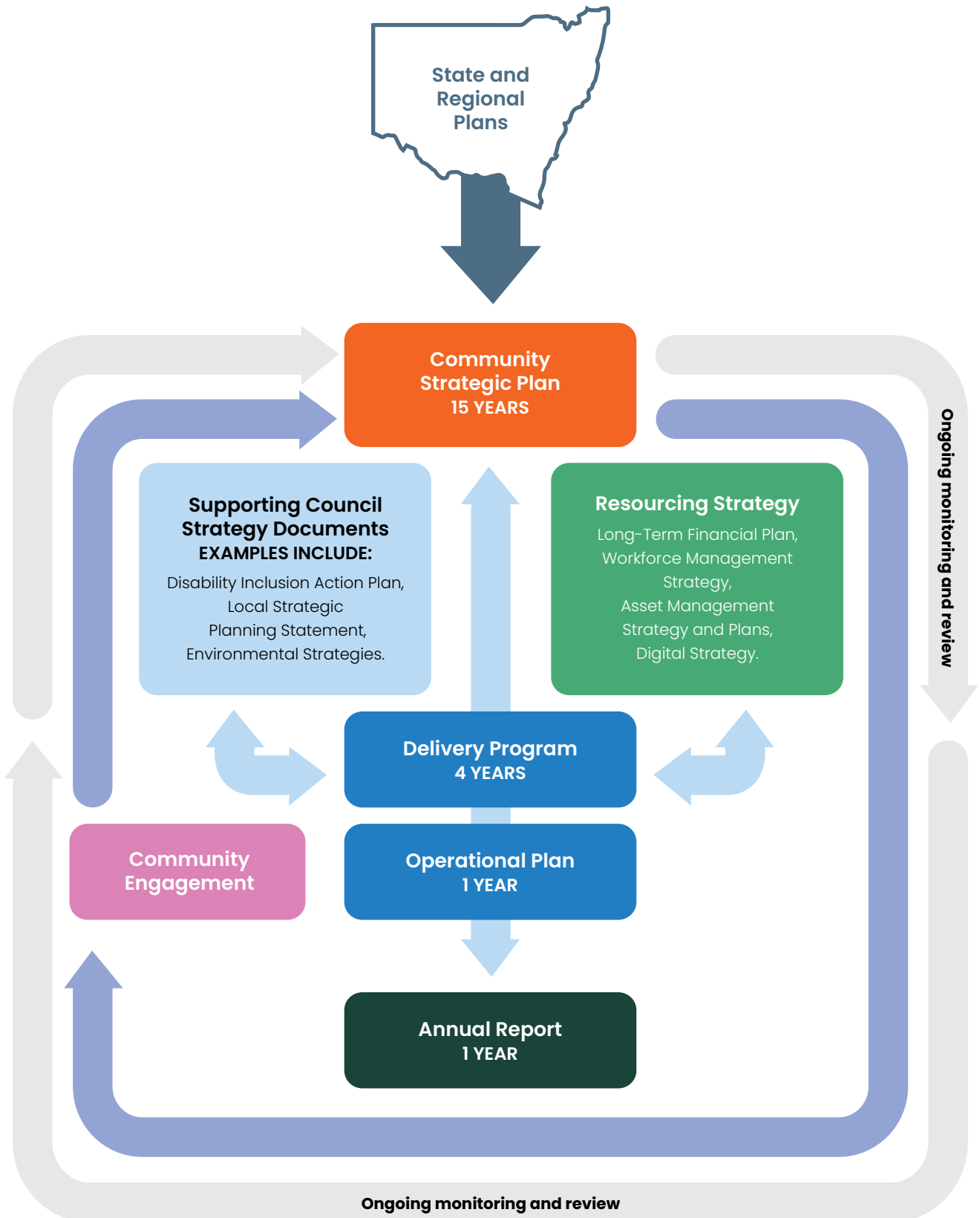
Reviewed annually, these documents show the activities and actions Council will undertake during its term of office to help achieve the outcomes set out in *Penrith 2036+*.

To support this plan effectively councils are required to develop a 10-year Resourcing Strategy. The strategy ensures Council has the necessary people, budget, technology and infrastructure in place to deliver against its commitments. Four medium to long-term components make up the strategy:

- Workforce plan
- Long term financial plan
- Assets management plans
- Digital transformation plan

REPORTING PROGRESS

While achieving the outcomes set out in the CSP is a shared responsibility, Penrith Council will report back to the community at the end of each Council term against the community indicators highlighted in this plan and at least every six months on Council's effectiveness in implementing the activities and actions it has responsibility for, which are identified in its four-year Delivery Program.



Creating this plan

Prepared by Council, guided by our community, Penrith 2036+ is the product of thorough research and thoughtful integration. Through surveys, workshops, listening posts, investigation and analysis, Council has worked with residents, visitors, workers, service providers, local businesses and community groups to shape our community's outcomes, check them against regional, state, federal and global priorities, and developed a plan to deliver these for our Community.

Community

Engagement

Process

PHASE 1 Community Engagement Strategy

Engage the community about how they want to be involved in Council decision making and shaping Penrith's future.

PHASE 2 Explore what we have heard

Understand what our community has told us from past projects.

PHASE 3 Scope the vision

Understand current community challenges and priorities through surveys at pop up booths around the LGA.



PHASE 4 Understand the vision

Share what we have learned about where we want to be and listen to local service providers and business about how we could get there.

PHASE 5 Ideas for the vision

Have conversations with the wider community through zoom workshops about what Penrith wants to be and how we could get there.

PHASE 6 Refine the vision

Release detailed research, seek feedback, and conduct further engagement to clarify our path.

PHASE 7 Confirm the vision

Share the draft Plan with the wider Penrith community to confirm the destination and route for our journey.



STAY INFORMED

For further information about our policies and approach to engagement, see the Penrith City Council Community Engagement Strategy, and visit our engagement platform yoursaypenrith.com.au

Our Penrith

POPULATION

219,685

2022 ESTIMATE

289,142

2036 PROJECTION



For every 100 residents

15 
Children (0-9)

13 
Teenagers (10-19)

60 
Adults (20-65) Median age 34

12 
Seniors (65+)


4
Aboriginal and Torres Strait Islander

22 
Born Overseas

20 
Speak a language at home other than English

13
Volunteers 

5 Live with a profound or severe disability

8 Live with a mild or moderate disability 

LOCAL JOBS

93,931

For every 100 workers


94
Employed


39
Live and work in the area


56
Travel for work or no fixed place of work

Top 3 industries

12% 
Construction

12% 
Retail

15% 
Healthcare and social assistance

HOUSEHOLDS

81,911

2022 ESTIMATE

109,996

2036 PROJECTION



80

Have internet access



94

Have motor vehicles

For every 100 households

51

Families with children

22

Families without children

18

One person households

6

Group and other households

80

Separate houses

15

Medium density

4

High density

1

Caravan, cabin or other

25 Fully owned

39 Mortgage

29 Renting

LOCAL BUSINESSES 15,026

Top industry outputs

21% Manufacturing

17% Construction

11% Rental, hiring and real estate services



38

Suburbs



861

Retail food premises

Key features

3 Libraries

72 Schools

5 Train stations

2 Hospitals

Issues and challenges

The Penrith LGA is a highly liveable city with a growing economy and a successful, diverse community living in a choice of urban, regional and rural settings. But the area is growing and as it inevitably evolves, it brings challenges.

By 2041 the population of the Penrith LGA is anticipated to increase from 219,685 in 2022 to 289,142. This means over 70,000 more people will require housing, transport, schools, healthcare, services, leisure and recreational opportunities, and green and open spaces.

These challenges will need to be addressed by all levels of government and investors into the area to ensure future planning is sustainable and well designed to make life better for the whole community.

Environmental impacts

Climate risks are being recognised as 'foreseeable, material and actionable now' not just by scientists but by major financial institutions and businesses. Changes in our weather are undeniable. Extreme weather events are on the rise and a changing climate presents physical risks to our assets, particularly from storms, floods and bushfires. These increasing weather events pose a threat to lives and property but also cause considerable damage to public assets such as roads, buildings and sports fields.

Penrith has seen more hot days in the past few years than at any other time in our history. The impact of extreme

heat combined with cars, buildings, air-conditioning units and industrial facilities that emit heat into the urban environment create a heat island effect. This has significant impacts on human health, energy demands for heating and cooling, local ecosystems and water cycles.

The growth in population will have an impact on our natural environment. More demand on the area's green space and bushlands will put pressure on plant and animal ecosystems. These must be protected and integrated into the urban landscape to create places which are water sensitive, green, cool and rich with biodiversity.

Affordable and mixed housing

A new metro line, an international airport, expanding employment opportunities, the ability to work remotely, and lifestyle changes are some of the motivators that will attract new residents to the Penrith area. This will increase the demand for housing and put pressure on lower income earners to be able to stay. Along with the desire to limit urban areas from encroaching into rural lands and scenic landscapes, residential areas will require a mix of dwelling types and community infrastructure to ensure that our City is affordable and caters to the diverse needs of the community.



A liveable city



Liveability describes the assessment of what a place is like to live, work, socialise, visit and play in. This takes into account the physical, social and cultural experience. With population growth, ever changing technology, the challenge of housing affordability and the pressures to rezone land for residential use, the impact of poorly planned development places great risk on both the environment and overall community wellbeing.

More people and demand for housing will increase density, so it is important to retain and expand green, open spaces and improve how they are used in conjunction with the built environment.

This not only meets the community's needs for recreation but also to ensure a well designed public domain for socialising, cultural pursuits, active transport and vibrant economic activity that will also attract visitors, businesses and investors.

Large, complex state and federal infrastructure projects such as the Western Sydney Airport will change the physical, economic and employment landscape along with an influx of new residents and visitors. This highlights the need for associated transport, services and facilities to be planned and in place and are connected to and benefit existing infrastructure and communities.

Public Transport

The Penrith LGA is well served by public transport to get in and out of the area with 2 rail services and a planned Metro line linking to the Aerotropolis and major bus routes. But it's not so easy to get around: the routes that link neighbourhoods and destinations throughout the Penrith area are limited.

Over half the working population in Penrith (54%) live and work in the area but few choose to get there by public transport. Of all working residents, over 72% travel to work in a private car. Penrith residents own more cars. Nearly 60% of households

have access to two or more motor vehicles compared to 46% in Greater Sydney. Reliance on cars to get around the LGA compounds ongoing traffic congestion, causes pollution and creates parking challenges.

An interconnected network of public transport to get around the area and to link to major transport hubs is required along with an increased focus on cyclepaths and walkability to encourage the community to leave the car at home.



Our vision

Our regional city is inclusive and prosperous and offers the best in urban living and a sustainable rural environment.



Guiding Principles

Our guiding principles underpin the Community Strategic Plan and all decision-making processes.

Sustainability now and for the future

We support and champion social, environmental, economic and civic leadership outcomes and work in a way that does not compromise the needs and ecological sustainability of present and future generations.

Bound by social justice

We consider the four key components of social justice principles being:

- Equity** fairness in decision-making, prioritising and allocation of resources particularly for those in need.
- Access** fair access to services, resources and opportunities to improve quality of life.
- Participation** the maximum opportunity to genuinely participate in decision making.
- Rights** equal rights established and promoted for people from diverse linguistic, cultural and religious backgrounds to participate in community life.

Source: Local Government Act 1993, Section 8A Guiding principles for councils.

Our outcomes

Each of the following outcomes supports the vision of where we want to be in 2036.



OUTCOME 1

We protect and enhance an ecologically sustainable environment



OUTCOME 2

We are welcoming, healthy, happy, creative and connected



OUTCOME 3

We plan and shape our growing city



OUTCOME 4

We manage and improve our built environment



OUTCOME 5

We have open and collaborative leadership

How to read this plan

What's important to us?

- What you told us about your values and aspirations
- Quotes gathered through qualitative survey responses
- "We want", "we need", "we value" gathered through quantitative survey questions
- See "Creating this Plan" pages 8-9
- See Penrith City Council Community Engagement Strategy

How will we get there?


- Strategies to get to where we want to be
- Defining Council's scope
 - Control – Decide, provide
 - Influence – Educate, communicate, collaborate
- Who can help?

How will we know we have arrived?

- Progress will be reported in the State of the City Report at the end of each Council term

OUTCOME 1

We protect and enhance an ecologically sustainable environment



What's important to us?

BIODIVERSITY

"Ensure water quality is maintained of local rivers and creeks while population grows."

"Green spaces are essential for climate change, wildlife & to allow people the space to get out of their houses."

WE WANT TO SEE TREES PLANTED FOR COOLING.

SUSTAINABILITY AND CLIMATE RESILIENCE

"Protect the amenity and character of Penrith. Protect the community from over development, heat and flood."

WE WANT TO FOCUS ON RESPONDING TO URBAN HEAT.


WASTE

We most strongly value our household waste management service.

"LEADING IN WASTE MANAGEMENT."

"Help for renters to reduce their power use and better options for their waste."

"Encourage all residents and businesses to experience and view the journey of their waste so they understand how their choices impact the environment."



18 PENRITH CITY COUNCIL

Where do we want to be?


In 2036 our city has grown thoughtfully, maintaining the open space and rural charm that we value, for the enjoyment of our community and the protection of our native plant and animal populations. We have taken steps to adapt to our changing climate while continuing to embrace technological advancements to ensure our energy use and waste generation is smart and clean.

Maintain ● Increase ▶

HOW WILL WE GET THERE?			HOW WILL WE KNOW WE HAVE ARRIVED?		
STRATEGY	COUNCIL'S ROLE	PARTNERS	INDICATORS	BASELINE	TARGET
1.1 Green the landscape, provide more shade and protect biodiversity	Influence	<ul style="list-style-type: none"> • Community groups • Neighbouring Councils • State Agencies 	Community satisfaction with the protection of bushland, natural environment and wildlife	83% Community Satisfaction Survey 2021	● or ▶
1.2 Strengthen sustainability and climate resilience	Influence	<ul style="list-style-type: none"> • Residents • Neighbouring Councils • State Agencies 	Community satisfaction that their household is prepared for shocks (including extreme weather events such as flood/bushfire/storm/heat)	42% Community Resilience Survey 2020	▶
1.3 Minimise the impacts of waste and pollution	Control	<ul style="list-style-type: none"> • Residents • Community Groups • Local businesses 	Community satisfaction with household waste management	83% Community Satisfaction Survey 2021	● or ▶

What else is there to consider?

- The **United Nations Sustainable Development Goals** call for action on clean and affordable energy, climate change, responsible consumption and production and the preservation of life on land and life below water.
- The **NSW Premiers Priorities** commit to bettering our environment by providing greener public open spaces close to home and greening Greater Sydney by increasing canopy cover.
- The **Sydney Resilience Strategy** provides a roadmap to live with our climate, by adapting to sustain our quality of life and our environment.
- The **Western City District Plan** prioritises sustainability, by focusing on our Regions landscape, efficiency, and resilience.



Community Strategic Plan 2036+ 19

Where do we want to be?

- Strategic objectives identified by the community

What else is there to consider?

- Plans which contribute to or impact our work

OUTCOME 1

We protect and enhance an ecologically sustainable environment



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BIODIVERSITY

“Ensure water quality is maintained of local rivers and creeks while population grows.”

“Green spaces are essential for climate change, wildlife & to allow people the space to get out of their houses.”

WE WANT TO SEE TREES PLANTED FOR COOLING.

SUSTAINABILITY AND CLIMATE RESILIENCE

“Lowering our carbon footprint as much as possible should be the number one priority.”

We want to hear about sustainable practises through fact sheets and online videos.

We need support to reduce household energy use.

“Protect the amenity and character of Penrith. Protect the community from over development, heat and flood.”

WE WANT TO FOCUS ON RESPONDING TO URBAN HEAT.

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- The **Western City District Plan** prioritises *Sustainability*, by focusing on our Regions landscape, efficiency, and resilience.



OUTCOME 2

We are welcoming, healthy, happy, creative and connected



What's important to us?

RESILIENCE

“Penrith needs to be heard, we need to breathe healthy and we need to be ready for future events.”

WELLBEING

Prioritise safe and attractive public spaces, streets and neighbourhoods.

“Access to parks and other green spaces for physical and mental health and wellbeing.”

“Desire to feel proud of the area I live in, as well as safe.”

WE WANT PENRITH TO HAVE MORE LOCAL EVENTS.

SERVICES

“Upgrading of small-scale community centres and shops so that more than just the heart of Penrith gets love.”

WE NEED INFORMATION ABOUT LOCAL SUPPORT SERVICES.

INCLUSION

“Engaging city spaces during the day would allow the city centre to diversify beyond just a work space.”

We want to be involved in community projects.

FIRST NATIONS






“More acknowledgment of Aboriginal culture and opportunities for learning.”



Where do we want to be?

In 2036, our community is resilient, where everyone is valued, feels safe and supported to participate in community life. We have access locally to the services and spaces we need for recreation and for mental, physical and spiritual wellbeing.

Maintain  Increase 

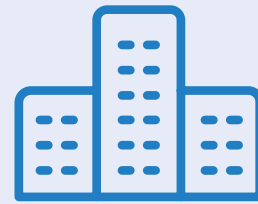
HOW WILL WE GET THERE?			HOW WILL WE KNOW WE HAVE ARRIVED?		
STRATEGY	COUNCIL'S ROLE	PARTNERS	INDICATORS	BASELINE	TARGET
2.1 Build and support community resilience to adapt to changing circumstances	Influence	<ul style="list-style-type: none"> Residents Community Groups State Agencies 	Perceived quality of life rated as good to excellent	93% Community Satisfaction Survey 2021	
2.2 Enhance community wellbeing, safety and neighbourhood amenity	Influence	<ul style="list-style-type: none"> Residents Community Groups Local Businesses State Agencies 	Perception and experience of safety in the City's parks, playgrounds and reserves	64% Community Satisfaction Survey 2021	
2.3 Plan for, deliver and improve community services	Influence	<ul style="list-style-type: none"> Local Businesses State Agencies 	Perception and experience of the availability of services and facilities locally	69% Community Satisfaction Survey 2021	
2.4 Support and provide opportunities to participate in activities and events that celebrate our diversity, culture and creativity	Control	<ul style="list-style-type: none"> Community Groups State Agencies 	Perception and experience of feeling part of the neighbourhood or community	65% Community Satisfaction Survey 2021	
2.5 Respect, engage and celebrate our diverse Aboriginal and Torres Strait Islander community, their rich heritage and continuing culture	Influence	<ul style="list-style-type: none"> Residents Community Groups Local businesses State Agencies 	Aboriginal and Torres Strait Islander self-reported feeling of wellbeing	No baseline Community Wellbeing Survey 2023	 from 2023 baseline

What else is there to consider?

- The **United Nations Sustainable Development Goals** call for action on poverty, hunger, health and wellbeing, education, gender equality and the provision of clean water and sanitation.
- The **NSW Premiers Priorities** work to *keep children safe, improve the health system and break the cycle of disadvantage* through a focus on homelessness, domestic violence and recidivism.
- The **Sydney Resilience Strategy** provides a roadmap to *connect for strength* by fostering a welcoming and inclusive community which celebrates diversity and *get ready* which will enable our community to manage and mitigate vulnerabilities.
- The **Western City District Plan** prioritises *Liveability*, by focusing on *services and social infrastructure* and fostering *healthy, creative, culturally rich and socially connected communities*.

OUTCOME 3

We plan and shape our growing City



What's important to us?

LOCAL JOBS

"Jobs to support this growing community, so we don't build a community of just commuters that leave every day for work and come back at night. Build community as a whole."

"Being able to live and work in the community dramatically improves your feeling of being a part of and desire to support your local community."

WE WANT DIVERSE WORK OPPORTUNITIES CLOSE TO HOME.

MANAGE GROWTH

WE WANT TO SEE BETTER PLANNING FOR THE FUTURE.

"The country town vibe gives a lot of character"

"I do appreciate a bit of density (and walkability) that comes with mid-rise apartment buildings, but we should be careful not to over-develop"

"Be at the forefront of implementing sustainable development practises"

We want to see development that's environmentally responsible.

PARTNERSHIPS

"Diversifying the economy, by up-skilling people for emerging sustainable industries and collaborating with start-ups, will enable the region to achieve more lasting and equitable economic outcomes."

WE WANT TO SEE BUSINESS STARTUP AND GROWTH OPPORTUNITIES AND PARTNERSHIPS.



In 2036, Penrith is a popular and attractive place to live, work and visit with a thriving local economy. Good planning, investment, advocacy and partnerships, has improved liveability and opened up opportunities for our community to reside and work where we want to. Well designed and sustainable development complement its surroundings while maintaining and enhancing our unique local character and heritage.

Maintain ● Increase ►

HOW WILL WE GET THERE?			HOW WILL WE KNOW WE HAVE ARRIVED?		
STRATEGY	COUNCIL'S ROLE	PARTNERS	INDICATORS	BASELINE	TARGET
3.1 Grow and support a thriving local economy	Influence	<ul style="list-style-type: none"> Local businesses State Agencies 	Community satisfaction with support for local businesses and jobs	88% Community Satisfaction Survey 2021	● or ►
3.2 Undertake strategic planning that will ensure balanced growth and liveability	Control	<ul style="list-style-type: none"> Local Businesses State Agencies 	Community satisfaction with managing Penrith's future	85% Community Satisfaction Survey 2021	►
3.3 Work with partners to develop plans that support the needs and interests of our community	Control	<ul style="list-style-type: none"> Local businesses Community groups State Agencies 	Community satisfaction with advocacy of community needs to all levels of government	82% Community Satisfaction Survey 2021	►

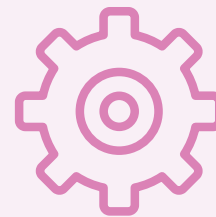
What else is there to consider?

- The **United Nations Sustainable Development Goals** call for *decent work, economic growth, industry innovation and infrastructure and partnerships to achieve the goals.*
- The **NSW Premiers Priorities** work to *lift education standards across our state by bumping up education results and enabling First Nations youth to reach their learning potential while maintaining their cultural identity.*
- The **Sydney Resilience Strategy** provides a roadmap for a *People Centred City*, including communities in decision making for growth and equity.
- The **Western City District Plan** prioritises *Productivity*, by focusing on *land use and transport structure as well as jobs and skills for the city.*



OUTCOME 4

We manage and improve our built environment



What's important to us?

PLACE MANAGEMENT

"Pedestrian friendly suburbs - low traffic, street furniture, landscaping, wide footpaths."

"Beautiful and safe spaces make people proud of where they live and more likely to move through the environment on foot or bike rather than driving around."

WE WANT TO IMPROVE SHADE COVER IN PUBLIC PLACES.

Top challenges = traffic, parking and infrastructure for growth.

TRAFFIC, TRANSPORT AND PARKING

"Every resident should feel safe and that there are adequate facilities for a person to walk out their front door, hop on their bike and ride to the local shops, local school etc."

We want to see better connectivity around the city and to other local areas.

We want to encourage residents to use public transport or walk to help reduce traffic congestion.

WE WANT TO PRIORITISE SAFE, EASY AND QUICK TRAVEL WITHIN THE LGA.

ROADS AND DRAINS

"Roads finished and fit for purpose before time, not just catch up."

SPORTSGROUNDS, PARKS AND OPEN SPACES

"Creating shady spaces where people can sit, relax and gather. Also creating greened streets. Prioritising shady street plantings to improve our streets."



Where do we want to be?

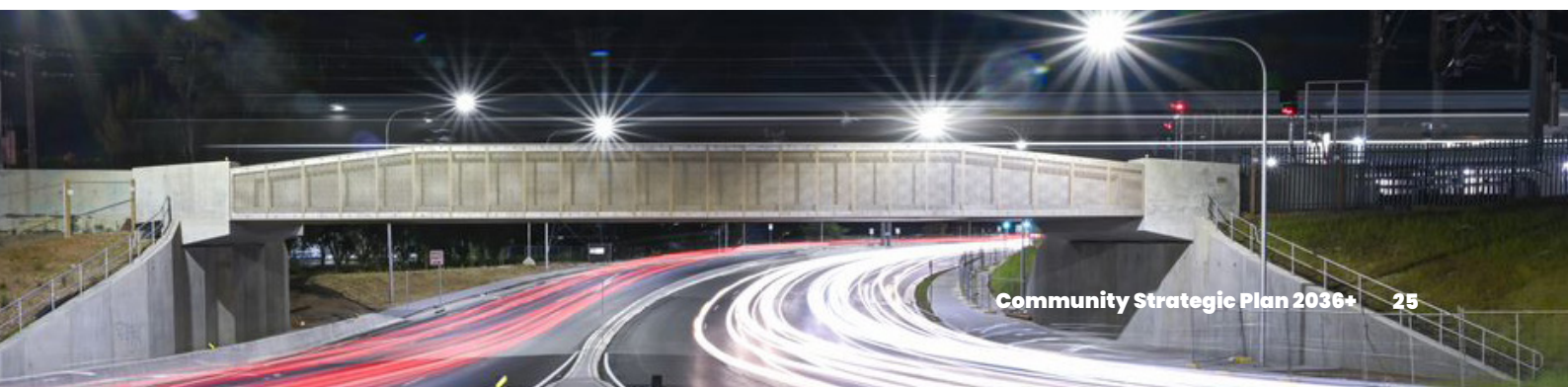
In 2036, we can move through our city with ease, knowing that our places and infrastructure are well planned, safe, maintained, and inclusive. We enjoy the abundant facilities available in each locality, designed and upgraded in consultation with our community.

Maintain ● Increase ►

HOW WILL WE GET THERE?			HOW WILL WE KNOW WE HAVE ARRIVED?		
STRATEGY	COUNCIL'S ROLE	PARTNERS	INDICATORS	BASELINE	TARGET
4.1 Plan and manage sustainable transport infrastructure and networks to meet current and future community needs	Influence	<ul style="list-style-type: none"> Residents State Agencies 	Community satisfaction with ease of traffic flow	54% Community Satisfaction Survey 2021	►
4.2 Plan and maintain accessible, safe and high quality infrastructure	Control	<ul style="list-style-type: none"> State Agencies 	Community satisfaction with the condition and safety of local roads	82% Community Satisfaction Survey 2021	►
4.3 Provide spaces and facilities that support opportunities for people to participate in recreational activities	Control	<ul style="list-style-type: none"> Community Groups State Agencies 	Community satisfaction with facilities provided in local parks, reserves and open green spaces	74% Community Satisfaction Survey 2021	►
4.4 Ensure our public places are clean, safe, shaded, secure and accessible	Control	<ul style="list-style-type: none"> State Agencies 	Community satisfaction with clean and shaded streets and public spaces	85% Community Satisfaction Survey 2021	►

What else is there to consider?

- The **United Nations Sustainable Development Goals** call for the development of quality, reliable, sustainable and resilient *infrastructure*.
- The **NSW Premiers Priorities** work to create *Great Public Spaces* by focussing on open space, public facilities and streets.
- The **Sydney Resilience Strategy** provides a roadmap to *Live with our Climate*, by investing in resilient buildings, assets, precincts and cities.
- The **Western City District Plan** prioritises *Infrastructure*, by planning for a city supported by infrastructure and services in the right place at the right time.



OUTCOME 5

We have open and collaborative leadership



What's important to us?

CLEAR COMMUNICATION

“True and transparent.”

We want Council to communicate with more detail, good news and bad news.

WE PREFER TO COMMUNICATE BY EMAIL AND OVER THE PHONE.

EFFICIENT AND SUSTAINABLE

“Addressing the essential infrastructure first.”

“Spend well, ethically, and in the best interests of the community.”

COLLABORATION AND ENGAGEMENT

“Protect the core values of the community, we should not lose our identity.”

“Listening to Community groups as to what will help their communities best.”

We want to know that our Council listens and responds.

WE WANT TO BE INVOLVED IN DECISION MAKING.

Advocate to other levels of government to support our community's needs.

GOOD GOVERNANCE

“Driven by people that know what they are doing.”



Where do we want to be?

In 2036, Council and community have a strong relationship built on trust and respect. Our city is governed responsibly and sustainably balancing current and future needs. Every voice is being heard and every decision is being driven by our empowered community.

Maintain  Increase 

HOW WILL WE GET THERE?			HOW WILL WE KNOW WE HAVE ARRIVED?		
STRATEGY	COUNCIL'S ROLE	PARTNERS	INDICATORS	BASELINE	TARGET
5.1 Communicate effectively with the community about the programs and services provided by Council	Control	<ul style="list-style-type: none"> Residents Community Groups 	Community satisfaction with information on Council services and facilities	85% Community Satisfaction Survey 2021	
5.2 Encourage community participation in collective decisions and initiatives	Control	<ul style="list-style-type: none"> Residents Community Groups 	Community satisfaction with opportunities for residents to get involved in decision making	76% Community Satisfaction Survey 2021	
5.3 Deliver an efficient, transparent and accountable service to the community	Control	<ul style="list-style-type: none"> Residents Community Groups 	Community satisfaction that Council is trustworthy	81% Community Satisfaction Survey 2021	
5.4 Plan for and manage City resources for current and future generations	Control	<ul style="list-style-type: none"> Residents Community Groups 	Community satisfaction that services provided by Council are good value for the rate dollar	63% Community Satisfaction Survey 2021	

What else is there to consider?

- The **United Nations Sustainable Development Goals** call for sustainable cities and communities, peace, justice and strong institutions.
- The **NSW Premiers Priorities** work to provide better customer service by streamlining services and implementing best practice productivity and digital capability.
- The **Sydney Resilience Strategy** provides a roadmap to *One City*, through cooperation, collaboration and knowledge sharing across metropolitan Sydney.
- The **Western City District Plan** prioritises *Implementation and Governance*, through collaboration across government and the private sector, engagement, and monitoring and reporting on performance.

Penrith 2036+ Community Strategic Plan

Our regional city is inclusive and prosperous and offers the best in urban living and a sustainable rural environment.



We protect and enhance an ecologically sustainable environment

1.1 Green the landscape, provide more shade and protect biodiversity

Councils role:



Partners:



1.2 Strengthen sustainability and climate resilience

Councils role:



Partners:



1.3 Minimise the impacts of waste and pollution

Councils role:



Partners:



We are welcoming, healthy, happy, creative and connected

2.1 Build and support community resilience to adapt to changing circumstances

Councils role:



Partners:



2.2 Enhance community wellbeing, safety and neighbourhood amenity

Councils role:



Partners:



2.3 Plan for, deliver and improve community services

Councils role:



Partners:



2.4 Support and provide opportunities to participate in activities and events that celebrate our diversity, culture and creativity

Councils role:



Partners:



2.5 Respect, engage and celebrate our diverse Aboriginal and Torres Strait Islander community, their rich heritage and continuing culture

Councils role:



Partners:



KEYS:

Council's Role:



Influence



Control

Partners:



Residents



Community Groups



Local Businesses



Neighbouring Councils



State Agencies



We plan and shape our growing city

3.1 Grow and support a thriving local economy

Councils role:



Partners:



3.2 Undertake strategic planning that will ensure balanced growth and liveability

Councils role:



Partners:



3.3 Work with partners to develop plans that support the needs and interests of the community

Councils role:



Partners:



We manage and improve our built environment

4.1 Plan and manage sustainable transport infrastructure and networks to meet current and future community needs

Councils role:



Partners:



4.2 Plan and maintain accessible, safe and high quality infrastructure

Councils role:



Partners:



4.3 Provide spaces and facilities that support opportunities for people to participate in recreational activities

Councils role:



Partners:



4.4 Ensure our public places are clean, safe, shaded, secure and accessible

Councils role:



Partners:



We have an open and collaborative leadership

5.1 Communicate effectively with the community about the programs and services provided by Council

Councils role:



Partners:



5.2 Encourage community participation in collective decisions and initiatives

Councils role:



Partners:



5.3 Deliver an efficient, transparent and accountable service to the community

Councils role:



Partners:



5.4 Plan for and manage City resources for current and future generations

Councils role:



Partners:





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T. DEPOT

- PENRITH CBD CORPORATION
- JUDGE ACCOUNTANTS
- STIMSON AND BAKER PLANNING

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INTERPRETING ASSISTANCE

- ENGLISH** If you do not understand this, please contact the Telephone Interpreting Service on 131 450 and ask them to contact Penrith City Council on your behalf on (02) 4732 7777. Or come to the Council offices and ask for an interpreter.
- ARABIC** إذا لم يكن بإمكانك قراءة النص أعلاه، الرجاء الاتصال بخدمات الترجمة الفورية الهاتفية (TIS) على الرقم 131 450 والطلب منهم الاتصال بدورهم بمجلس مدينة بنريث نيابة عنك على الرقم 4732 7777 (02). أو يمكنك الحضور إلى المجلس وطلب ترتيب مترجم فوري لك.
- CHINESE** 如果您无法阅读这些文字，请致电 131 450 联系电话传译服务中心，请他们代您拨打 (02) 4732 7777 联系 Penrith 市议会。您也可以亲自到市议会来并要求获得口译服务。
- GREEK** Αν δεν μπορείτε να το διαβάσετε αυτό, τηλεφωνήστε στην Τηλεφωνική Υπηρεσία Διερμηνέων στο 131 450 και ζητήστε τους να επικοινωνήσουν με το Δήμο Penrith (Penrith City Council) για λογαριασμό σας στον αριθμό (02) 4732 7777, ή ελάτε στη Δημαρχία και ζητήστε διερμηνέα.
- HINDI** यदि आप इसे नहीं पढ़ पाते हैं, तो कृपया 131 450 पर टेलीफोन दुभाषिया सेवा से संपर्क करें और उनसे कहें कि वे आपकी ओर से पेनरथि सिटी काउंसिल से (02) 4732 7777 पर संपर्क करें. या आप काउंसिल आएँ और एक दुभाषिया की माँग करें.
- ITALIAN** Se non riuscite a leggere questo, contattate il servizio telefonico di interpretariato al numero 131 450 e chiedetegli di contattare da parte vostra il comune di Penrith City al numero (02) 4732 7777 oppure venite in comune e richiedete un interprete.
- MALTESE** Jekk ma tistax taqra dan, jekk jogħġbok, ikkuntattja lit-Telephone Interpreting Service fuq 131 450 u itlobhom biex jikkuntattjaw Penrith City Council f'ismek fuq (02) 4732 7777. Jew ejja l-Kunsill u itlob għal interpretu.
- PERSIAN** اگر نمی توانید این مطلب را بخوانید، لطفاً به خدمات ترجمه تلفنی به شماره 131 450 زنگ بزنید و از آنان بخواهید با شورای شهر پنریت Penrith City Council به شمار 4732 7777 (02) از جانب شما تماس بگیرند. یا اینکه به شهرداری Council آمده و مترجم بخواهید.
- SINGHALESE** ඔබට මෙය කියවීමට නොහැකි නම්, කරුණාකර දුරකථන අංක 131 450 ඔස්සේ දුරකථන පරිවර්තන සේවාව (Telephone Interpreting Service) අමතා ඔබ වෙනුවෙන් දුරකථන අංක (02) 4732 7777 අමතන පෙනරිත් නගර සභාව (Penrith City Council) හා සම්බන්ධ කර දෙන ලෙස ඉල්ලා සිටින්න. නැතිනම් නගර සභාව වෙත පැමිණ භාෂා පරිවර්තකයකු ලවා දෙන ලෙස ඉල්ලා සිටින්න.
- TAMIL** இதை உங்களால் வாசிக்க இயலவில்லை என்றால், 'தொலைபேசி உரைபெயர்ப்பு சேவையை 131 450 எனும் இலக்கத்தில் அழைத்து 'பென்றித் நகரவை'யுடன் (02) 4732 7777 எனும் இலக்கத்தில் உங்கள் சார்பாக தொடர்பு கொள்ளுமாறு கேளுங்கள். அல்லது நகரவைக்கு விஜயம் செய்து உரைபெயர்ப்பாளர் ஒருவர் வேண்டுமெனக் கேளுங்கள்.
- VIETNAMESE** Nếu quý vị không thể đọc được thông tin này, xin liên lạc Dịch Vụ Thông Dịch Qua Điện Thoại ở số 131 450 và yêu cầu họ thay mặt quý vị liên lạc với Hội Đồng Thành Phố Penrith ở số (02) 4732 7777. Hoặc hãy tới Hội Đồng và yêu cầu có thông dịch viên.

GET A COPY OR PROVIDE FEEDBACK

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Post: Attn Corporate Planning Penrith Council
PO Box 60
Penrith 2751

PENRITH CITY COUNCIL

Civic Centre
601 High Street
Penrith NSW

Phone: 02 4732 7777

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